

## Albania: Public Officials Questionnaire, December 2005

<b>IDNUM</b>	<b>IDNUM</b>	
Domain of study 1. Mass public 2. Public Officials 3. Judges	<b>DOMAIN</b>	2
District: _____	<b>DISTRICT</b>	
<b>City</b>	<b>City</b>	
<b>Commune</b>	<b>Commune</b>	
Name of Institution: _____	<b>INSTITUTION</b>	

**Starting Time :** \_\_\_\_\_

Mr/Ms: a) I am an interviewer from IDRA, an Albanian research firm. We are interviewing people working in the public administration in Albania about different aspects of the situation in the country, as well as about different issues surrounding the public administration. We would kindly ask you to collaborate with us. Your answers are confidential and will be aggregated not identifying your responses nor those of any other person. You may refuse to answer any of the questions or stop the survey at any time.

<b>Q1.</b> Mark: Sex: (1) Male (2) Female [Do not ask]	<b>Q1</b>	
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<b>PO1FB. In which of the following groups belonging to the public administration do you work Where do you work?</b> (1) Central Administration (2) Local Administration (3) Education System (4) Medical System	<b>PO1FB</b>	
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<b>PO1CS. Do you enjoy the Status of Civil Servant?</b> 1. Yes 2. No	<b>PO1CS</b>	
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<b>PO1. What position do you hold?</b> (1) Minister / <b>Mayor/ Head of Commune</b> (2) Vice-Minister/ <b>Vice Mayor/Vice- Head of Commune</b> <hr style="border: 0; border-top: 1px solid black; margin: 5px 0;"/> (3) General Secretary (4) Director General (Department) <b>(5) Sub-Director General (Sub-Department Head) (CIVIL SERVANT STATUS)</b> (6) Director (Directorate) (7) Head of Sector (8) Office Head (9) Specialist <hr style="border: 0; border-top: 1px solid black; margin: 5px 0;"/> (10) Director (Institution) (11) Employee of Institution (Specify position _____) (77) Other (specify) _____	<b>PO1</b>	
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<b>PO3. How long have you worked in the public sector?</b> Year (s) _____ Month(s) _____ (Put the total number of months)	<b>PO3</b>	
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<b>YEARSJOB. How many years have you Worked in the current organization?</b> _____ years	<b>YEARSJOB</b>	
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<b>PO4.</b> How long have you worked at your current position? Year (s) _____ Month(s) _____ (Put the total number of months)	<b>PO4</b>	
<b>POSTYPE.</b> What type of appointment do you currently have? That is, did you receive you job by competing in an exam, were you elected, or were you given the job by someone you know in this agency or in politics generally?  1) Exam 2) Elected 3) Patronage, contacts 4)Contract services 5) Political appointment  Other; please specify _____	<b>POSTYPE</b>	
<b>SUPNUMBER.</b> How many persons do you supervise, if any? _____ persons	<b>SUPNUMBER</b>	
<b>PO5.</b> What was your profession before joining the public sector? (1) Business person/ private sector (2) Always worked in the public sector (3) Agriculture/ farmer (4) NGO/ civil society organization (5) Unemployed (6) University academic (7) Teacher (8) Independent professional (77)Other _____	<b>PO5</b>	
<b>YEARSPRIV.</b> If you worked in the private sector before this job, how many years did you work there in total? _____ years 88. DK 99. INAP [no prior private sector job]	<b>YEARSPRIV</b>	

**Section A**

<b>A1.</b> In your opinion what is the <b>most difficult</b> problem the country is facing at the moment? <b>[Do not read the options]</b> (01) Economical Problems (02) Inflation, high prices (03) Unemployment (04) Poverty (05) Delinquency, crime, violence (06) Popular unrest (strikes, road blocks, revolts, etc.) (07) Family Feuds (08) Changes to political stability (09) Environmental Problems (10) Drug Trafficking (11) Corruption (12) Traffic of Human Beings (13) Bad Governance (14) Migration (15) Fight against Terrorism (16) Emigration (18) Public Services (88) Don't know/No Response  Make a note if there is no code _____	<b>A1</b>	
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<b>SOCT1.</b> Now, changing the subject, In general how would you rate the economic situation in the country? Do you think it is very good, good, Fair, bad or very bad? (1) Very Good (2) Good (3) Fair (4) Bad (5) Very bad (8) Do not know	<b>SOCT1</b>	
<b>SOCT2.</b> Do you consider the current economic situation of the country to be better, same or worse than a year ago? (1) Better (2) Same (3) Worse (8) Do not know	<b>SOCT2</b>	
<b>SOCT3.</b> Do you think that in the coming year the economic situation of the country will be better, same or worse than what it is now? (1) Better (2) Same (3) Worse (8) Do not know	<b>SOCT3</b>	
<b>SOCT4.</b> In general how would you rate <b>your</b> economic situation? Would you say it is very good, good, fair, bad or very bad? (1) Very good (2) Good (3) Fair (4) Bad (5) Very bad (8) Do not know	<b>SOCT4</b>	
<b>SOCT5.</b> Do you consider <b>your</b> current economic situation to be better, the same or worse than a year ago? (1) Better (2) Same (3) Worse (8) Do not know	<b>SOCT5</b>	

<b>SOCT6.</b> Do you think that <b>your</b> economic situation in the coming year will be better, same or worse than what it is now? (1) Better (2) Same (3) Worse (8) Do not know	<b>SOCT6</b>	
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**[Hand respondent Card A]** Now we will use this card . This card contains a scale of 7 points; each one indicates a point that goes from 1 that means **NOT AT ALL** to 7 that means **A LOT**. For example, if I asked “up to what point do you like watching TV” if you do not like watching TV at all, then you would choose point 1 but on the contrary, if you really like watching TV a lot then you would choose number 7. If your opinion is somewhere between nothing and a lot then you would choose a number in the middle. Then, up to what point do you like watching TV? Please, read me the number **[Make sure that the interviewee understands correctly]**.

1	2	3	4	5	6	7	8
<b>NOT AT ALL</b>						<b>A LOT</b>	<b>Do not know</b>

Now using card “A” please answer these questions

<b>SYS1.</b> In general, to what extent do you think that Albanian Courts guarantee citizen’s a fair trial? <i>(Explain: If you think that the courts do not guarantee justice at all, choose # 1, if you think they guarantee a lot, choose # 7, or choose a number in between.</i>		<b>SYS1</b>	
<b>SYS2.</b> In general, to what extent do you respect the state institutions of Albania?		<b>SYS2</b>	
<b>SYS3.</b> To what extent do you think citizen’s basic rights are protected by the Albanian political system?		<b>SYS3</b>	
<b>SYS4.</b> To what extent do you feel proud living under the Albanian political system?		<b>SYS4</b>	
<b>SYS5.</b> To what extent should the Albanian political system be supported?		<b>SYS5</b>	
<b>SYS6.</b> To what extent do you trust the Central Election Commission?		<b>SYS6</b>	
<b>SYS7.</b> To what extent do you trust the Albanian Armed Forces?		<b>SYS7</b>	
<b>SYS8.</b> To what extent do you trust the Parliament?		<b>SYS8</b>	
<b>SYS9.</b> To what extent do you trust the Central Government?		<b>SYS9</b>	
<b>SYS10.</b> To what extent do you trust your Local Government?		<b>SYS10</b>	
<b>SYS11.</b> To what extent do you trust the General Prosecutor’s Office?		<b>SYS11</b>	
<b>SYS12.</b> To what extent do you trust the Police?		<b>SYS12</b>	
<b>SYS13.</b> To what extent do you trust the Office of the High State Control?		<b>SYS13</b>	
<b>SYS14.</b> To what extent do you trust religious leaders?		<b>SYS14</b>	
<b>SYS15.</b> To what extent do you trust political parties?		<b>SYS15</b>	
<b>SYS16.</b> To what extent do you trust the Supreme Court of Justice?		<b>SYS16</b>	
<b>SYS17.</b> To what extent do you trust your local Mayor?		<b>SYS17</b>	
<b>SYS18.</b> To what extent do you trust your municipal council?		<b>SYS18</b>	
<b>SYS19.</b> To what extent do you trust the Prefect?		<b>SYS19</b>	
<b>SYS20.</b> To what extent do you trust the Regional Council?		<b>SYS20</b>	
<b>SYS21.</b> To what extent do you think that the last general elections were free and fair?		<b>SYS21</b>	
<b>SYS22.</b> To what extent do you trust the newspapers?		<b>SYS22</b>	
<b>SYS23.</b> To what extent do you trust trade unions?		<b>SYS23</b>	

<b>SYS24.</b> To what extent do you trust private enterprises?		<b>SYS24</b>
<b>SYS25.</b> How proud are you of being an Albanian?		<b>SYS25</b>

Using the same scale of 7 points [CARD A], please answer the following questions. To what extent do you think the following organizations or individuals help to fight corruption?

<b>COR1.</b> To what extent do you think the Government of Albania helps to fight corruption?		<b>COR1</b>
<b>COR2.</b> To what extent do you think the Prosecutor's Office helps to fight corruption?		<b>COR2</b>
<b>COR3.</b> The High State Control?		<b>COR3</b>
Have you heard of the Anti-Corruption Unit of the Prime Minister's office? If "no" mark 9 and continue with COR5. <b>COR4.</b> The Anti-Corruption Monitoring Unit of the Prime Minister?		<b>COR4</b>
<b>COR5.</b> Civil Society organizations?		<b>COR5</b>
<b>COR6.</b> Religious leaders?		<b>COR6</b>
<b>COR7.</b> The media?		<b>COR7</b>
<b>COR8.</b> The courts		<b>COR8</b>
<b>COR9.</b> High Inspectorate for Audit of Assets		<b>COR9</b>

[Collect card "A"]

#### Hand respondent Card B

Now lets change to another card (give to respondent card B). This new card has on it a scale of 10 points, which goes from 1 to 10, with 1 indicating you firmly disapprove and 10 indicating you firmly approve. The following questions are designed to know your opinion about different ideas that people living in Albania have.

(01)	(02)	(03)	(04)	(05)	(06)	(07)	(08)	(09)	(10)	(88)
<b>Firmly disapprove</b>									<b>Firmly approve</b>	Don't know

<b>D1.</b> There are people who never agree with what the government does, not only the incumbent government, but Albanian governments over the years, how firmly do you approve or disapprove that these people should have the right to vote? Please read the number to me.		<b>D1</b>
<b>D2.</b> How firmly do you approve or disapprove that these people can peacefully protest in order to express their point of view? Please read the number to me.		<b>D2</b>
<b>D3.</b> How firmly do you approve or disapprove that these people could run for public office?		<b>D3</b>
<b>D4.</b> How firmly do you approve or disapprove that these people could appear on TV to address the public?		<b>D4</b>

[Take back card B]

Now we will talk about transparency in various governmental institutions. By transparency we mean permitting citizens and the mass media access to information that would enable them to hold public institutions accountable. Do you think that the following institutions are very transparent, somewhat transparent, or not transparent?

<b>TRAN2.</b> How transparent is your local government? [CHANGED FROM 2004] 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer		<b>TRAN2</b>
<b>TRAN3.</b> How transparent is the Parliament? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer		<b>TRAN3</b>
<b>TRAN4.</b> How transparent is the High State Control? (Auditor General's office) 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer		<b>TRAN4</b>

<b>TRAN5.</b> The Government? (in Albanian = office of Prime Minister and cabinet) 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN5</b>	
<b>TRAN6.</b> The State enterprises? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN6</b>	
<b>TRAN7.</b> The Police? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN7</b>	
<b>TRAN8.</b> The Armed Forces? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN8</b>	
<b>TRAN9.</b> The Office of the General Prosecutor? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN9</b>	
<b>TRAN10.</b> The Courts? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN10</b>	
<b>TRAN11 (changed from MIN11 to TRAN11).</b> Ministry of health 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN11</b>	
<b>TRAN12.</b> Ministry of Education 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN12</b>	
<b>TRAN13.</b> Ministry of Finance 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN13</b>	

<b>DEM1.</b> With which of the following phrases do you most agree? (1) Democracy is preferable over any other type of government (2) To people like me, a democratic regime is no different than a non-democratic one (3) Under certain circumstances an authoritarian government is preferable to a democratic one. (8) Do not know/do not answer	<b>DEM1</b>	
<b>DEM2.</b> Do you think that Albania needs a type of Government that uses a strong hand? Or can the problems be resolved by the participation of all? (1) Strong Hand (2) Popular participation (8) No response	<b>DEM2</b>	
<b>DEM5.</b> What type of government do you think we have in Albania? Democratic or authoritarian <i>[Mark only one answer]</i> (1) Democratic (2) Authoritarian (3) In between [do not read] (8) Don't know /don't respond	<b>DEM5</b>	

<b>GOVT1.</b> Would you say the work that the current government is doing is: [Read alternatives] (1) Very Good (2) Good (3) Fair (4) Poor (5) Very poor (8) Don't know /don't respond	<b>GOVT1</b>	
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<b>In daily life, many things occur. I will mention some of them. Please indicate how you consider the behavior of the following people:</b>		
<b>AOC1.</b> For example: A minister accepts a bribe of ten thousand dollars paid by a business enterprise. Do you consider that the minister is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt (8) Don't know	<b>AOC1</b>	
<b>AOC2.</b> And what do you think of the business enterprise that paid the bribe to the minister. In your opinion this behavior is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt (8) Don't know	<b>AOC2</b>	
<b>AOC3.</b> A mother of several children needs to obtain a birth certificate for one of her children. Not to waste time waiting, she pays the public official 5,000 old leks. Do you think what the mother did was: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt NS=8	<b>AOC3</b>	
<b>AOC4.</b> And the public official who accepted the bribe was: [Read alternatives] (1) Corrupt and should be punished	<b>AOC4</b>	

(2) Corrupt but justified (3) not Corrupt NS=8		
<b>AOC5.</b> An elementary school student, hoping to get a better grade, gives a shirt as a gift to a teacher. In your opinion the student is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified. (3) Not Corrupt Don't know=8	<b>AOC5</b>	
<b>AOC6.</b> The teacher who accepts the gift, in your opinion is: (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't know=8	<b>AOC6</b>	
<b>AOC7.</b> A public official uses a vehicle of the government that is only for official use, to take his/her family on vacation to a beach resort. In your opinion this official is : (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't know=8	<b>AOC7</b>	
<b>AOC8.</b> Someone sees the government vehicle at the beach resort. The person does not report it. Do you think that this person is: (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't Know=8	<b>ACO8</b>	
<b>AOC9.</b> During the holidays a flower store owner raises the price of flowers. Do you think that the owner of the store is: (1) Corrupt and must be punished (2) Corrupt but justified (3) not Corrupt Don't know=8	<b>ACO9</b>	
<b>AOC10.</b> An unemployed person is the brother-in-law of an important politician, and he uses his influence to get him a job in the public sector. Do you think the politician is: (1) Corrupt and must be punished (2) Corrupt but justified (3) not Corrupt Don't Know=8	<b>ACO10</b>	

Now we want to talk about your <i>personal</i> experience with things that happen in life.	No	Yes	I don't know	INAP		
<b>EXC1.</b> During the last year, have you been accused by a policeman of a crime that you did not commit?	(0)	(1)	(8)		<b>EXC1</b>	
<b>EXC2.</b> Did any police official ask you to pay a bribe during the last year?	(0)	(1)	(8)		<b>EXC2</b>	
<b>EXC3.</b> During the last year, did you see anyone paying a bribe to a policeman? [In your personal experience]	(0)	(1)	(8)		<b>EXC3</b>	
<b>EXC4.</b> During the last year, did you see anyone paying a bribe to a public official in exchange for any kind of favor?	(0)	(1)	(8)		<b>EXC4</b>	
<b>EXC5.</b> During the last year, did any public official ask <i>you</i> for a bribe?	(0)	(1)	(8)		<b>EXC5</b>	
<b>EXC6.</b> During the last year, to process any kind of document (like a business license), did you have to pay any money higher than prescribed by the law?	(0)	(1)	(8)		<b>EXC6</b>	
<b>EXC7.</b> Are you currently employed? [If No, mark 9 and go to EXC9] At your workplace, did someone ask you for an inappropriate payment during the last year?	(0)	(1)	(8)	(9)	<b>EXC7</b>	
<b>EXC8.</b> In order to obtain your current job, did you have to pay a bribe?	(0)	(1)	(8)		<b>EXC8</b>	
<b>EXC9.</b> During the last year, did you deal with the courts? [If "no" mark 9 and go to EXC10] Did you have to pay any bribe at the courts during the last year?	(0)	(1)	(8)	(9)	<b>EXC9</b>	

<b>EXC10.</b> Did you use the public Health Services during the last year? <b>[If “no” mark 9, Go to EXC12]</b> To be served at the State Health Service during the last year, did you have to pay any money aside of what was indicated in the receipt?	(0)	(1)	(8)	(9)	<b>EXC10</b>
<b>EXC11.</b> Did you have to pay the doctor or nurse any additional monies beyond those specified in the bill or receipt?	(0)	(1)	(8)		<b>EXC11</b>
<b>EXC12.</b> Did any of your children go to school during the last year? <b>[If you say “no” mark 9, GO TO EXC13]</b> At the school, did they ask for any payment besides the established fees?	(0)	(1)	(8)	(9)	<b>EXC12</b>
<b>EXC13.</b> Did someone ask you for a bribe to avoid or reduce the payment of electricity, telephone, or water?	(0)	(1)	(8)		<b>EXC13</b>

<b>EXC15.</b> Taking into account your experience or what you may have heard, corruption among public officials is: [Read alternatives] 1) Wide-spread (2) Somewhat wide-spread (3) A little wide-spread (4) Not wide-spread (8) Don't know /No response					<b>EXC15</b>
<b>OPC1.</b> Corruption among public officials during the last year has: [Read alternatives] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response?					<b>OPC1</b>
<b>OPC2.</b> The coverage or the attention of the media to the management of public funds during the last year has: [Read alternatives] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response					<b>OPC2</b>
<b>OPC3.</b> The coverage or the attention of the media to the problem of corruption during the last year has:[Read alternatives] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response					<b>OPC3</b>
<b>OPC4.</b> Are you aware of any anti-corruption initiatives in the country? (1) Yes (2) No (8) Don't know / No response					<b>OPC4</b>
<b>OPC5.</b> Have you ever report any cases of corruption? (1) Yes <b>[continue]</b> (2) No <b>[go to OPC7]</b> (8) Don't know / No response					<b>OPC5</b>
<b>OPC6.</b> Where did you first report it? <b>[do not read the options; Accept only first answer] [If reported to any institution SKIP to OPC9]</b> (1) Courts (2) Police (3) High State Control (4) Media (5) Municipality (6) Prosecutor's Office (7) CAO (8) Ombudsman (9) Anti Corruption Monitoring Unit (ACMU) (88) Don't Know (99) Did Not Report					<b>OPC6</b>
<b>OPC7.</b> Why didn't you report the act of corruption? <b>[don't read options]</b> (1) It is not worth doing it (2) It is dangerous and I was afraid of revenge (3) Had no evidence (4) It was not serious (5) Because a friend was involved (6) Don't know where to report it (7) Not enough time (8) Don't know / No response (9) Did not see any act of corruption					<b>OPC7</b>
<b>OPC9.</b> How would you evaluate the Albanian government Anti-Corruption Program? (1) Very Good (2) Good (3) Fair (4) Bad (5) Very Bad (8) Don't know / No response (9) Inappropriate					<b>OPC9</b>
<b>OPC10.</b> Are you aware of any civil society anticorruption initiatives? (1) YES (2) NO (8) Don't know / No response (9) Inappropriate					<b>OPC10</b>
<b>OPC11.</b> Are you aware of the work of the Albanian Coalition against Corruption (ACAC)? (1) Yes <b>[Continue to next question]</b> (2) No <b>[Skip to OPC15]</b>					<b>OPC11</b>
<b>OPC12.</b> How do you evaluate the work of the ACAC? [Read alternatives] (1) Very Good (2) Good (3)Fair (4) Bad (5) Very Bad (8) Don't know / No response (9) Inappropriate					<b>OPC12</b>

<b>OPC13.</b> Have you ever attended or participated in any ACAC activity? [Read alternatives] (1) yes (2) no (8) Don't know / No response (9) Inappropriate	<b>OPC13</b>	
<b>OPC14.</b> Have you heard any debate related to corruption promoted by ACAC? (1) yes (2) no (8) Don't know / No response (9) Inappropriate	<b>OPC14</b>	
<b>OPC15 .</b> Are you aware of the Work of CAO? 1) Yes [Continue to next question] (2) No [Skip to C19]	<b>OPC15</b>	
<b>OPC15a</b> Have you benefited from the assistance of the CAO? (1) yes (2) no (8) Don't know / No response	<b>OPC15a</b>	
<b>OPC16.</b> Have you heard of other people getting assistance from the CAO? (1) yes (2) no (8) Don't know / No response	<b>OPC16</b>	
<b>OPC17.</b> Have you heard of cases resolved through the assistance of CAO? (1) yes (2) no (8) Don't know / No response	<b>OPC17</b>	
<b>OPC18.</b> Have you ever attended or participated in any CAO activity? (1) yes (2) no (8) Don't know / No response	<b>OPC18</b>	
<b>OPC19.</b> Do you think Civil Society should cooperate with the government to fight corruption? (1) yes (2) no (8) Don't know / No response	<b>OPC19</b>	
<b>OPC20a.</b> Have you ever heard of HIDA (High Inspectorate for Declaration of Assets) (1) Yes [Continue to next question] (2) No [Skip to OPC20d] (ADDED SKIP) (8) Don't know / No response [Skip to OPC20d]	<b>OPC20a</b>	
<b>OPC20b.</b> Do you think their performance in fulfilling their job has been: 1) very good 2) good 3) Fair 4) Bad 5) Very bad (8) Don't know/no response	<b>OPC20b</b>	
<b>OPC20c.</b> Do you think their functioning has helped the fight against corruption in public administration? (1) Yes (2) No (8) Don't know / No response	<b>OPC20c</b>	
<b>OPC20d.</b> Have you ever heard of National Chamber of Advocates? (1) Yes (2) No	<b>OPC20D</b>	
<b>OPC20e.</b> Have you ever heard of any lawyers that have been sanctioned for bad performance? (1) Yes (2) No	<b>OPC20E</b>	
<b>OPC20f1.</b> Do you think that a lawyer is corrupt when: 1) He charges too high a fee? 1) Yes 2) NO 8) Don't know	<b>OFPC20F1</b>	
<b>OPC20F2.</b> The lawyer uses the friendship with the judge to get a favorable decision? 1) Yes 2) No 8) Don't know	<b>OPC20F2</b>	
<b>OPC20F3.</b> The lawyer asks for additional payment to give it to the judge? 1) Yes 2) No 8) Don't know	<b>OPC20F3</b>	
<b>OPC20F4.</b> He delays the court process? 1) Yes 2) No 8) Don't know	<b>OPC20F4</b>	
<b>OPC20G.</b> Which of the following statements do you agree with: [Read all] 1) All lawyers in Albania are qualified for their job are qualified 2) Most of them are qualified 3) Few of them are qualified 4) None of them are qualified 8) Don't know/No response	<b>OPC20G</b>	
<b>OPC20H.</b> Have you ever been part of a court process? 1) Yes 2) No (8) Don't know	<b>OPC20H</b>	

<b>OPC20I.</b> Do you personally know somebody who has been asked to pay a bribe by a court employee (Judge, other court employee)? 1) Yes 2) No 8) No response	<b>OPC20I</b>	
<b>OPC20J.</b> Do you know of any judge who has been sanctioned for not fulfilling his job correctly? 1) Yes [Continue with the next question] 2) No [Skip to OPC20L] 8) Don't know/No response	<b>OPC20J</b>	
<b>OPC20K.</b> How did you learn about this? [Accept first response] (1) through TV (2) through radio (3) through newspapers (4) through friends or neighbors (5) Civil Society Organizations (8) Don't know / No response	<b>OPC20K</b>	
<b>OPC20L.</b> Please indicate your level of agreement with the following statement: In my opinion judges are impartial in conducting trial procedures [Read alternatives] 1) Strongly Agree 2) agree 3) Neutral 4) Disagree 5) Strongly Disagree 8) Don't know/No response	<b>OPC20L</b>	

<b>FI1.</b> Are you aware of the Freedom of Information Law in Albania 1) Yes 2) No [Skip to OPC26] (ADDED) 8) Don't know/No response [Skip to OPC26] (changed)	<b>FI1</b>	
<b>FI2.</b> Have you ever exercised the right under this law to ask information from public structures? 1) Yes [continue with the next question] 2) No 8) Don't know/No response	<b>FI2</b>	

<b>OPC26.</b> Where do you mainly receive information about corruption cases? [Accept first] (1) Friends or neighbors (2) Radio (3) Television (4) Newspapers (6) Civil Society organizations (8) Don't know / No response	<b>OPC26</b>	
<b>OPC27.</b> The information you have received on corruption from the media during the last year has? [Read options] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response	<b>OPC27</b>	
<b>OPC28.</b> Do you think that the participation of the community in the denouncing of corruption cases during the last year has? [Read options] (1) Increased (2) Has been the same (3) Decreased (8) Do not Don't know / No response	<b>OPC28</b>	

**[Use card "C (CHANGED FORM CARD D to CARD C)"] Now, I will name various public and private institutions. I am interested to know how Corrupt or honest do you think the representatives of these institutions are. Please, rate each one of them from 1 to 10, 1 being very Honest and 10 very Corrupt.**

INSTITUTIONS	Levels of Corruption										DN		
	Very Honest					Very Corrupt							
<b>PC1.</b> The Parliamentarians	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC1</b>	
<b>PC2.</b> The Mayors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC2</b>	
<b>PC3.</b> The ministers	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC3</b>	
<b>PC4.</b> The Prefects	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC4</b>	
<b>PC5.</b> The policemen	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC5</b>	
<b>PC6.</b> The university professors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC6</b>	
<b>PC7.</b> The religious leaders	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC7</b>	
<b>PC8.</b> The judges	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC8</b>	
<b>PC9.</b> The military	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC9</b>	
<b>PC10.</b> The leaders of the political parties	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC10</b>	
<b>PC11.</b> The leaders of the NGOs	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC11</b>	

<b>PC12.</b> The prosecutors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC12</b>
<b>PC13.</b> Doctors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC13</b>
<b>PC14.</b> The Media	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC14</b>
<b>PC15.</b> The President of the Republic	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC15</b>
<b>PC16.</b> The Customs Officials	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC16</b>
<b>PC17.</b> The Tax Officials	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC17</b>
<b>PC18.</b> Business people	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC18</b>
<b>PC19.</b> Public school teachers	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC19</b>

**[Collect Card D]**

<b>HUTRA2.</b> Human trafficking is the illegal forced or voluntary transportation of individuals from one country to another. Does human trafficking exist in your community? (1) Yes (2) No (8) Don't know/no response	<b>HUTRA2</b>
<b>HUTRA3.</b> Do you personally know of someone who has been a victim of human trafficking? (1) Yes (2) No (8) Don't know/no response	<b>HUTRA3</b>

<b>IP1.</b> In the last year, have you bought a non-original copy of a music CD? 1) Yes 2) No 8) Don't know/No response	<b>IP1</b>
<b>IP2.</b> In the last year, have you rented a non-original copy of a video or DVD? 1) Yes 2) No 8) Don't know/No response	<b>IP2</b>
<b>IP3.</b> In the last year, have you bought non-original software? 1) Yes 2) No 8) Don't know/No response	<b>IP3</b>
<b>IP4.</b> Have you ever heard of Albania's intellectual property law? 1) Yes 2) No 8) Don't know/No response	<b>IP4</b>

**Hand card D.** Now using the same scale of 1 to 5, where 1 means never and 5 means always, please evaluate to what extent during the last two years (2004-2005) personnel management decisions (hiring, assignments, changes, promotions, salary increases) were:

	Never	Seldom	Usually	Most of the time	Always	DK
<b>PM6.</b> Made in a transparent manner (know who were assigned, promoted, transferred, or received wage increase and why).	1	2	3	4	5	8
<b>PM7.</b> Position vacancies announced within the institution as well as announced publicly outside the institution (when appropriate)	1	2	3	4	5	8
<b>PM8.</b> Useful for the improvement of institutional efficiency	1	2	3	4	5	8
<b>PM9.</b> Subjected to regular audits by the internal unit of control	1	2	3	4	5	8
<b>PM10.</b> Subject to a formal procedure of appeal	1	2	3	4	5	8
<b>PM11.</b> Based on specific criteria defined in writing (as opposed to tacit – not written and informal rules)	1	2	3	4	5	8
<b>PM12.</b> Based on professional experience/merit/performance	1	2	3	4	5	8
<b>PM13.</b> based on level of education	1	2	3	4	5	8
<b>PM14.</b> Based on seniority/age	1	2	3	4	5	8
<b>PM15.</b> Based on family ties or friendship	1	2	3	4	5	8
<b>PM16.</b> Influenced by business ties/associations	1	2	3	4	5	8
<b>PM17.</b> Based on political ties/political affiliation/political pressure	1	2	3	4	5	8
<b>PM18.</b> Based on influential connections within the institution	1	2	3	4	5	8
<b>PM19.</b> Influenced by illegal payments (purchase of positions or promotions)	1	2	3	4	5	8

**Take Back Card D**

<b>SS1.</b> On a scale from 1 to 5, how satisfactory is your salary? [Read choices] 1. Completely unsatisfactory. 2. Unsatisfactory. 3. Fairly Satisfactory. 4. Satisfactory 5. Completely Satisfactory 8. DK	<b>SS1</b>	
<b>SS2.</b> On a scale from 1 to 5, how satisfactory are your other benefits (pension, health etc.)? [Read choices] 1. Completely unsatisfactory. 2. Unsatisfactory. 3. Fairly Satisfactory. 4. Satisfactory 5. Completely satisfactory 8. DK	<b>SS2</b>	
<b>SS3.</b> During the last twelve months, was your salary ever paid later than due date? 1 Yes 2. No [Skip to SS4] 8. DK	<b>SS3</b>	
<b>SS3A.</b> Approximately how many times did you receive your salary late? ____times. 88. DK 99 INAP (salary not paid late)	<b>SS3A</b>	□□
<b>SS3B.</b> When payment of salary was delayed in your organization, what was the average number of weeks of the delay? _____ week(s) 88. DK 99. INAP [Salary not late]	<b>SS3B</b>	□□
<b>SS4.</b> What was your net monthly (take-home) salary, for the year 2005?  1. Less than Lek 10,000 2. Lek 10,000 – 19,999 3. Lek 20,000 – 39,999 4. Lek 40,000 – 59,999 5. Lek 60,000 and above 8. DK	<b>SS4</b>	

<b>PERFEVAL1.</b> How often is your performance formally evaluated in writing? Never [Skip to PERFEVAL3]  1. Once every three years 2. Once every two years 3. Once every year 4. More than once in a year 5. Other (specify) _____ 8. DK	<b>PERFEVAL1</b>	
<b>PERFEVAL2.</b> Was there a written description of the criteria on which your last performance evaluation was based? 1. Yes 2. No 8. DK 9. Inappropriate [No performance evaluation]	<b>PERFEVAL2</b>	
<b>PERFEVAL3.</b> In the past year, has anyone in your organization been the subject of sanctions for poor performance? 1. Yes 2. No 8. DK/NS	<b>PERFEVAL3</b>	
<b>PERFEVAL4.</b> In the past year, has anyone in your organization been the subject of sanctions for unprofessional conduct? 1. Yes 2. No 9. DK/NS	<b>PERFEVAL4</b>	
<b>PERFEVAL5.</b> How often does your organization reward excellent professional achievement? (59) 1. Never 2. Seldom 3. Frequently 4. Mostly 5. Always 9. DK/NS	<b>PERFEVAL5</b>	

**Hand back card D again.**

<b>Please evaluate the tendency of the public officials in your institution to change jobs and rotate from the public sector to the private. Please use the scale in Card B, in which 1 means never and 5 means always:</b>							
	Never	Seldom	Frequently	Most of the time	Always	DK	
<b>ROTATE1.</b> Directors	1	2	3	4	5	8	<b>ROTATE1</b>
<b>ROTATE3.</b> Specialist/ Professional/Technician	1	2	3	4	5	8	<b>ROTATE3</b>
<b>ROTATE4.</b> Other (Specify _____)	1	2	3	4	5	8	<b>ROTATE4</b>

Please evaluate to what extent policies/guidelines and regulations of the administration of the budget in your institution sing the same scale. The budget administration decisions are:

	Never	Seldom	Frequently	Most of the time	Always	DK	
<b>BUDGET1.</b> Formally (written)	1	2	3	4	5	8	<b>BUDGET1</b>
<b>BUDGET2.</b> Simple, clear, easy to understand	1	2	3	4	5	8	<b>BUDGET2</b>
<b>BUDGET3.</b> Do not require an excessive number of administrative steps.	1	2	3	4	5	8	<b>BUDGET3</b>
<b>BUDGET4.</b> Well supervised (managers make sure that the rules are followed)	1	2	3	4	5	8	<b>BUDGET4</b>
<b>BUDGET5.</b> Strictly applied	1	2	3	4	5	8	<b>BUDGET5</b>
During the last two years, to what extent would you agree that decisions relating to the budget administration (amounts assigned to the budget, services, programs which they were carried out, groups that received budget allocations) have been:							
<b>BUDGET6.</b> Done transparently (we know who received what and why)	1	2	3	4	5	8	<b>BUDGET6</b>
<b>BUDGET7.</b> Announced/open to public knowledge through various legal means	1	2	3	4	5	8	<b>BUDGET7</b>
<b>BUDGET8.</b> Subjected to regular audits by the internal control unit	1	2	3	4	5	8	<b>BUDGET8</b>
<b>BUDGET9.</b> Subject to regular external audits performed by professionals qualified and experienced in conducting audits	1	2	3	4	5	8	<b>BUDGET9</b>
<b>BUDGET10.</b> Based on specific criteria defined in writing	1	2	3	4	5	8	<b>BUDGET10</b>
<b>BUDGET11.</b> Influenced by regional ties	1	2	3	4	5	8	<b>BUDGET11</b>
<b>BUDGET 12.</b> Based on political pressure	1	2	3	4	5	8	<b>BUDGET12</b>
<b>BUDGET13.</b> Based on influential connections within the institutions	1	2	3	4	5	8	<b>BUDGET13</b>
<b>BUDGET14.</b> Influenced by illegal payments	1	2	3	4	5	8	<b>BUDGET14</b>
<b>BUDGET15.</b> Planned with consideration given to institutional fulfillment	1	2	3	4	5	8	<b>BUDGET15</b>

**TAKE BACK CARD D.**

<b>PARTON1.</b> Based on what you know, in the past twelve months have elected officials, their appointees, or political party officials influenced any hiring decisions or promotions in your organization/department? 1. Yes 2. No. 8. DK	<b>PATRON1</b>
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<b>PROC1.</b> In your department/organization, to what extent are guidelines/policies/regulations of procurement management formalized in writing? Procurement here refers to, for example, procuring textbooks, public goods and services, medicines, agricultural inputs, and office supplies. (96) 1. Never 2. Up-to 25% of the time 3. Up to 50% of the time 4. Up to 75% of the times 5. All of the time 8. DK	<b>PROC1</b>
<b>PROC3.</b> When gratification is made for a procurement contract of your organization, typically what percentage of the value of the contract has to be paid in order to win the procurement contract? _____% of the value of contract. 888. DK	<b>PROC3.</b>

It is a common practice that companies and people from the community pay “bribes” or make payments “under the table” to public servants.

**HAND CARD E.**

<b>BRIBE1.</b> In your opinion how widespread is this practice among public servants/in the public sector? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	<b>BRIBE1</b>
<b>BRIBE2.</b> And three years ago? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	<b>BRIBE2</b>
<b>BRIBE3.</b> In your opinion how widespread is this practice among local businessmen? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	<b>BRIBE3</b>

<b>BRIBE4.</b> And three years ago? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	<b>BRIBE4</b>	
<b>BRIBE5.</b> In your opinion how widespread is this practice among foreign investors? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	<b>BRIBE5</b>	
<b>BRIBE6.</b> And three years ago? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	<b>BRIBE6</b>	
<b>BRIBE7.</b> In your opinion how widespread is this practice among international organizations? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	<b>BRIBE7</b>	
<b>BRIBE8.</b> And three years ago? 1. Non-existent 2. Negligible 3. Fairly widespread 4. Widespread 5. Completely widespread 8. DK	<b>BRIBE8</b>	

**TAKE BACK CARD E.**

**HAND CARD F.**

From the corruption cases that you have knowledge of either directly or indirectly, evaluate how frequently these practices occur. Please use a scale from 1 to 10, where 1 means never and 10 means always.

1	2	3	4	5	6	7	8	9	10	1 (Do not know=88)
<b>Never</b>										<b>Always</b>

**HAND CARD G.**

On a scale from 1 to 10, where 1 non-existent and 10 means prevalent, how widely spread are the following practices in the institution in which you work?

1	2	3	4	5	6	7	8	9	10	(Do not know=88)
<b>Non-existent</b>										<b>Prevalent</b>

<b>XBRI1.</b> Bribes to obtain public services.	<b>XBRI1</b>	
<b>XPCJ5.</b> Bribes to alter regulatory decisions.	<b>XPCJ5</b>	
<b>XPCJ6.</b> Bribes to alter legal decisions.	<b>XPCJ6</b>	
<b>XPCJ7.</b> Bribes in the contracting process.	<b>XPCJ7</b>	

**TAKE BACK CARD G.**

In many of the countries in the world, there are known to be different actors and groups in the private sector that apply pressure on the government through the payment of bribes to further their own interests. Using a scale from 1 to 10, where 1 means no influence and 10 means a great deal of influence, tell me to what extent the following forms of corruption have a significant impact on the business environment of this country:

1	2	3	4	5	6	7	8	9	10	(Do not know=88)
<b>No influence</b>										<b>A great deal of influence</b>

<b>YBRI1.</b> Bribes to employees of the Central Bank in order to ensure that their personal interests are favoured by bank decisions	<b>YBRI1</b>	
<b>YPCJ5.</b> Bribes to elected representatives to ensure that particular laws favour their interests.	<b>YPCJ5</b>	
<b>YPCJ6.</b> Bribes to public officials to ensure that presidential or ministerial decisions favour their interests.	<b>YPCJ6</b>	
<b>YPCJ7.</b> Bribes to regulatory commission officials or supervising agencies to ensure specific group interest.	<b>YPCJ7</b>	
<b>YPCJ8.</b> Bribes directed to the authorities to revert a ruling or decision and benefit particular interests.	<b>YPCJ8</b>	

<b>Q2.</b> What is your age? _____	<b>Q2</b>	
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<p><b>Q10.</b> In which position does your monthly family income fall in new Leaks? <i>[Including money from abroad]</i>  <i>[Show income scale Card I (changed to CARD I from CARD E)]</i></p> <p>(0) No income (1) Less than 10, 000 (2) Between 10,001-15,000 (3) 15,001-20,000 (4) 20,001-50,000 (5) 50,001-80,000 (6) 80,001-100,000 (7) 100,001-150,000 (8) 150,001-200,000 (9) 200,001-300,000 (10) More than 300,000 (88) NS/NR</p>	<b>Q10</b>
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To end, can you tell me if your house has: *[read all]*

<b>R1.</b> Color Television	(0) No	(1) One	(2) Two	(3) Three or more	<b>R1</b>
<b>R2.</b> Black and White Television	(0) No	(1) One	(2) Two	(3) Three or more	<b>R2</b>
<b>R3.</b> Refrigerator	(0) No		(1) yes		<b>R3</b>
<b>R4.</b> Telephone	(0) No		(1) yes		<b>R4</b>
<b>R5.</b> Car	(0) No	(1) One	(2) Two	(3) Three or more	<b>R5</b>
<b>R6.</b> Radio	(0) No	(1) One	(2) Two	(3) Three or more	<b>R6</b>
<b>R7.</b> Electricity	(0) No		(1) yes		<b>R7</b>
<b>R8.</b> Indoor plumbing	(0) No		(1) yes		<b>R8</b>
<b>R9.</b> How many rooms do you have in your house?	_____				<b>R9</b>

Time interview ended ____ : ____ TI. Duration of the interview <i>[minutes see page # 1]</i> _____	<b>TI</b>
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Address : \_\_\_\_\_  
 \_\_\_\_\_

*These are all the questions. Thank you very much for your assistance.*

CODE OF INTERVIEWER. \_\_\_\_\_

*I swear that the interview was conducted with the indicated person.*

Signature of the interviewer \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Signature of the field supervisor \_\_\_\_\_

Remarks:: \_\_\_\_\_  
 \_\_\_\_\_

Signature of the data-input operator \_\_\_\_\_

Signature of the persons who verified the data \_\_\_\_\_